

## McMahon, Lucy

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**From:** FOI Responses  
**Sent:** 17 December 2024 07:42  
**To:** [REDACTED]  
**Subject:** [REDACTED]  
**Attachments:** [REDACTED]

**Sensitivity:** [REDACTED]

[REDACTED]

Thank you for your Freedom of Information request dated 26 November 2024, for information about service users that require a carer or personal assistant under a direct payment.

Please find below City of Doncaster Council's responses to the questions you have raised.

**Request:**

"Are you able to advise if you have a preferred avenue for service users that require a carer or personal assistant under a direct payment?"

**Response:**

Please see the attached Direct Payment policy. At City of Doncaster Council, we have no preference in relation to how the Direct Payment is paid, for Personal Assistants, we have Direct Payments, Indirect Payments and managed accounts. However, as it stipulates in the Policy, if there is any mismanagement when a person has a Direct or Indirect payment, we may feel it appropriate to move them on to a managed account to reduce this risk.

In relation to Carers, the preferred option is a pre-paid card however this is just a preference, if the person wants it as a Direct Payment, this is an available option.

**Request:**

"Are you also able to give an indication of the number of service users you deal with?"

**Response:**

City of Doncaster Council currently have 1041 Direct Payments in place. This is made up of 927 service users in Adult Social Care Services and 114 in Childrens Social Care Services.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,

**Lucy McMahon**

Freedom of Information Officer  
Corporate Resources  
City of Doncaster Council

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